



FREQUENTLY ASKED QUESTIONS

- **How much does it cost?**
It's **FREE** to try first. Create your website first and pay only when you're happy with the results. When you decide to "Go Live" and make your website visible to over two billion internet users worldwide, a one year subscription will cost only \$19.00 per month.
- **Can I create my website before paying?**
Yes, you can create a complete website before paying one cent.
- **When do I pay?**
You pay only when you're happy with your website and want it to be "Live" on the internet.
- **What payment methods can I use?**
Payment is done online with PayPal. You will need a Credit Card or a PayPal account.
- **How difficult is it to create a website on DIY Webspaces?**
Anyone can create a website on DIY Webspaces. You don't need any special skills or training. Our aim is to keep things simple and easy to use.
- **How long will it take to create my website?**
You can create your website in less than one hour.
- **What will my website look like?**
Your website will look like it was designed by a professional graphic designer. There is a library of professionally designed themes for you to choose from. You can change the look of your website with one click of your mouse.
- **What if I need help and support?**
There is an easy to use help menu on the toolbar with step by step instructions. Our friendly support staff will also assist you via email if you can't find what you need in the help menu.
- **What will my website address be?**
When you first save your website you will be asked to give your website a *name*. Your website address will be www.diywebspaces.com/name
- **What if I already have a website address or domain?**
If you already own your own domain like www.flytribe.co.za you can still use DIY Webspaces to create your website. We will help link your domain to your website on DIY Webspaces. Send an email to support@diywebspaces.com with the following request:
Please help me to link my domain www.flytribe.co.za to my website www.diywebspaces.com/name
- **Will Google and other search engines find my website?**
Yes, there is a place to enter keywords and other information to help search engines find your website.
- **What if I don't have an email address?**
You can get a free email address at www.mail.google.com